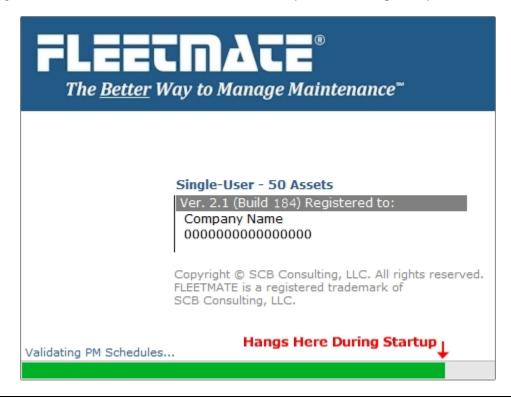**FLEETMATE**®

Fleet Maintenance Management Software

TECHNICAL GUIDE: FLEETMATE Hangs During Start Up

SYMPTOM:

When you start FLEETMATE, the initialization process hangs as pictured below.

FLEETMATE Will Not Start after a Power Outage

CAUSE:

A power outage, network outage, or some other type of abnormal termination occurred while FLEETMATE was in the process of rescheduling maintenance reminders.

SOLUTION (as of Build 184):

1. Click anywhere on the initialization window, pictured above.

2. Press the **[Esc]** key on your keyboard.

The steps above will clear the 'hung' session and FLEETMATE will open as expected.