
CUSTOMER GUIDE: Updating FLEETMATE

How to Update Existing FLEETMATE Installations

If you have a prior version of FLEETMATE already installed, you will need to update each PC on which FLEETMATE is installed. There is no need to uninstall FLEETMATE.

If you have multiple networked PCs that have FLEETMATE installed, you will need to shutdown FLEETMATE on all PCs before proceeding with the update process below.

Please follow these steps:

1. Visit the Download page of the FLEETMATE Website. Click the FLEETMATE Download link to run the fmsetup.exe installer on each PC. Do not start the latest version of FLEETMATE until all PCs have been upgraded with the latest version.
2. Start FLEETMATE on one (1) PC. This will allow the software to update its database structure to the latest format. Do not start FLEETMATE on any other PCs until this process has successfully completed.

If you receive a message indicating that your database is in-use, this means that a prior user session did not end normally. A common scenario might have been a power outage while FLEETMATE was open. Follow these steps to remedy the issue:

- a. Open the User Administration window, click the Clear Session Table button, and then close the User Administration window.
 - b. Exit FLEETMATE and then restart it.
 - c. If a Database Repair does not automatically run, run it manually using the File | Database | Utilities | Repair... menu option.
3. Your update will now be complete. You're done!